

RATES & INFORMATION



MONTHLY CHARGES

Water Availability Fee	\$28.10
Sewer Charge (based on water usage)	
• Under 8,000 gallons	\$51.60
• Over 8,000 gallons	\$57.55
Franchise Fee (City of Crossroads)	2%
TCEQ (Texas Commission on Environmental Quality)	.5%
(charge is based on water availability fee, water usage, & sewer)	

TOTAL MONTHLY CHARGES

(Before Water Use)

\$79.70



WATER USAGE RATES

Usage charge is per 1,000 gallons

• 0 - 3,000 gallons	\$2.75
• 3,001 - 9,000 gallons	\$3.85
• 9,001 – 15,000 gallons	\$4.80
• 15,001 – 25,000 gallons	\$5.85
• 25,001 and up gallons	\$8.95

IMPORTANT BILLING INFO

****BILLS ARE MAILED OUT ON THE 1st OF EVERY MONTH AND ARE ALWAYS DUE BY THE 15th OF EVERY MONTH****

- Payment must be received by 5 PM the day *prior* to the disconnect date noted on the late notice to avoid disconnection and a scheduled for termination fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date it is postmarked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.



PAYING YOUR BILL ONLINE

Find your **ACCOUNT NUMBER & CUSTOMER PIN NUMBER** on the top right corner of your bill.

Visit

www.mustangwater.com and click "pay my bill."



PAY YOUR BILL BY PHONE

844-341-4020

FOR MORE INFO:



(940)440-9561



customerservice@mustangwater.com