



# Prairie Oaks

# RATES & INFORMATION



## MONTHLY CHARGES

Water Availability Fee	\$28.10
Sewer Charge (based on water usage)	
• Under 8,000 gallons	\$51.60
• Over 8,000 gallons	\$57.55
TCEQ (Texas Commission on Environmental Quality)	.5%
(charge is based on water availability fee, water usage, & sewer)	



## WATER USAGE RATES

Usage charge is per 1,000 gallons

- 0 - 3,000 gallons \$2.75
- 3,001 - 9,000 gallons \$3.85
- 9,001 – 15,000 gallons \$4.80
- 15,001 – 25,000 gallons \$5.85
- 25,001 and up gallons \$8.95

**TOTAL MONTHLY CHARGES**  
*(Before Water Use)*  
**\$79.70**

## »» IMPORTANT BILLING INFO ««

**\*\*BILLS ARE MAILED OUT ON THE 1<sup>st</sup> OF EVERY MONTH AND ARE ALWAYS DUE ON THE 15<sup>th</sup> OF EVERY MONTH\*\***

- Payment must be received by 5 PM the day *prior* to the disconnect date noted on the late notice to avoid disconnection and a scheduled for termination fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date it is postmarked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.



## PAYING YOUR BILL ONLINE

Find your **ACCOUNT NUMBER & CUSTOMER PIN NUMBER** on the top right corner of your bill.

Visit

[www.mustangwater.com](http://www.mustangwater.com) and click "pay my bill."



## PAY YOUR BILL BY PHONE

**844-341-4020**

## FOR MORE INFO:



**(940)440-9561**



**customerservice@mustangwater.com**