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Media Contact:

Emily Davis

Public Relations Assistant

edavis@mustangwater.com

940-365-4023



Mustang SUD suspends service disconnections through May

Late fees resume for past-due payments

Aubrey, TX – May 1, 2020: Mustang Special Utility District’s Board of Directors voted to extend the suspension of service disconnections for nonpayment through the month of May. The Board made this decision so that customers who are facing financial difficulties during this time can still access life's most essential resource – water.

“The actions taken by state and county officials to mitigate spread of the virus created instant financial hardships for some in our community,” Mustang General Manager Chris Boyd said. “Like many other utility providers, we felt like it was the right thing to do to support our community and provide temporary relief to those customers.”

The Board also voted to reinstate late fees for unpaid bills starting in May. While services will not be disconnected for nonpayments this month, customers are still encouraged to keep their accounts current as late fees will apply to past-due May payments in the upcoming billing cycle.

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About Mustang SUD

Mustang Special Utility District provides superior water and wastewater service in portions of Aubrey, Celina, Cross Roads, Little Elm, Krugerville, Oak Point and Pilot Point. Mustang services over 120-square miles in Denton County and nearly 20,000 connections. Mustang is rated a “Superior Water Company” by the Texas Commission on Environmental Quality (TCEQ).