



# PALOMA CREEK 11C

# RATES & INFORMATION



## MONTHLY CHARGES

Water Availability Fee	\$27.00
Fire Protection Plan	\$13.00
Sewer/Trash/Recycle:	
Water usage under 10,000 gallons	\$52.00
Water usage over 10,000 gallons	\$55.00
TCEQ (Texas Commission on Environmental Quality) .5%	
(charge is based on water availability fee, water usage, & sewer)	

### TOTAL MONTHLY CHARGES

(Before Water Use)

**\$92.00**



## WATER USAGE RATES

Usage charge is per 1,000 gallons

• 0 - 5,000 gallons	\$3.75
• 5,001 - 10,000 gallons	\$4.25
• 10,001 – 15,000 gallons	\$5.00
• 15,001 – 20,000 gallons	\$6.00
• 20,001 and up gallons	\$7.00

### **\*\*PLEASE READ THE FOLLOWING:\*\***

If you live in the Paloma Creek, you are NOT a retail customer of Mustang. You are a retail customer of the development district establishment, Denton County Fresh Water District (DCFWS). Each DCFWS is a political subdivision or government entity in Texas and has a Board of Directors which sets all rates and policies for your subdivision.

## »»» IMPORTANT BILLING INFO «««

**\*\*BILLS ARE MAILED OUT ON THE 15<sup>th</sup> OF EVERY MONTH AND ARE ALWAYS DUE ON THE 1<sup>st</sup> OF EVERY MONTH\*\***

- Payment must be received by 5 PM the day *prior* to the disconnect date noted on the late notice to avoid disconnection and a scheduled for termination fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date it is postmarked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.



## PAYING YOUR BILL ONLINE

Find your **ACCOUNT NUMBER & CUSTOMER PIN NUMBER** on the top right corner of your bill.

Visit

[www.mustangwater.com](http://www.mustangwater.com) and click "pay my bill."



## PAY YOUR BILL BY PHONE

**844-341-4020**



## TRASH INFORMATION

Trash Service is Provided by

**Rhino Services**  
(469) 607-4466



**\*\*Please Contact Rhino Services Directly For Any Trash Pick-Up Related Issues\*\***

**FOR MORE INFO:** (940)440-9561

[customerservice@mustangwater.com](mailto:customerservice@mustangwater.com)