



Paloma Creek

RATES & INFORMATION



MONTHLY CHARGES

Districts 11B

- Water Availability Fee \$31.00
- Fire Protection Plan \$14.00
- Sewer/Trash/Recycle:
 - Water usage under 10,000 gallons \$56.00
 - Water usage over 10,000 gallons \$59.00
- TCEQ (Texas Commission on Environmental Quality) .5%
(charge is based on water availability fee, water usage, & sewer)

TOTAL MONTHLY CHARGES
(Before Water Use)
\$101.00



WATER USAGE RATES

Usage charge is per 1,000 gallons

- 0 - 5,000 gallons \$4.00
- 5,001 - 10,000 gallons \$4.50
- 10,001 – 15,000 gallons \$5.25
- 15,001 – 20,000 gallons \$7.20
- 20,001 and up gallons \$8.75

PLEASE READ THE FOLLOWING:

If you live in the Paloma Creek, you are NOT a retail customer of Mustang. You are a retail customer of the development district establishment, Denton County Fresh Water District (DCFWSO). Each DCFWSO is a political subdivision or government entity in Texas and has a Board of Directors which sets all rates and policies for your subdivision.

IMPORTANT BILLING INFO

****BILLS ARE MAILED OUT ON THE 1ST OF EVERY MONTH AND ARE ALWAYS DUE ON THE 15TH OF EVERY MONTH****

- Payment must be received by 4:30PM the day *prior* to the disconnect date noted on the late notice to avoid disconnection and a scheduled for termination fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date it is postmarked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.



PAYING YOUR BILL ONLINE

Find your **ACCOUNT NUMBER & CUSTOMER PIN NUMBER** on the top right corner of your bill.

Visit www.mustangwater.com and click "pay my bill."



PAY YOUR BILL BY PHONE

844-341-4020



TRASH INFORMATION

Trash Service is Provided by

Rhino Removal (469) 607-4466



****Please Contact Rhino Removal Directly For Any Trash Pick-Up Related Issues****



(940)440-9561



customerservice@mustangwater.com